SYLLABUS FOR FINACLE E BANKING VER. 11.2 TECHNO FUNCTIONAL CERTIFICATION

FUNCTIONAL TRAINING

Finacle e-Banking is a channel through which customers can perform transactions and other financial or non-financial activities on their accounts. This Techno-functional course helps participants learn the administration aspects and also the technical architecture of the Finacle e-Banking Solution.

SYLLABUS /TOPICS COVERED:

1. Creating new Administrator IDs
2. Master Data activities like common codes, property manager, state code, currency parameters etc.
3. Setting password for other administrators
4. Change password for self ID
5. Approval of records created by other administrators
6. Purging of records: Purging is available for e-mails and fund transfers
7. User Activity Inquiry: This addresses auditing and logging of financial/ non-financial transactions performed by different types of bank users (administrators and relationship managers) and / or end users (Corporate or Retail Customers).
8. Activity Tracking: Inquiring activities conducted by all users and generating reports of the same
9. Maintenance activities related to Administrator/Relationship Manager
10. Secure e-mails

COMMON TOPICS RELATED TO RETAIL AND CORPORATE USERS

1. Account and Balance Inquiry for Operative Accounts, Deposit Accounts, Loan Accounts, Credit Cards, Other Bank Accounts and TDS
2. My Profile
3. Service Request
4. Secure e-mails
5. Transactions related to Self Transfer, Third-Party Transfer & Payments
6. Biller Registration and Bill Payments
7. Inquiry of reports and activities

RETAIL USERS

The e-Banking application for retail users helps bank customers to perform various banking operations without visiting a bank branch. The following features, which are critical for efficient functioning of the Retail User Information Menu, are supported by e-Banking:

Topic: Personal Finance Management (PFM)

CORPORATE USER

A Corporate User of a bank is a legal entity on whose name the accounts, loans and other facilities are opened with the bank. The administrator creates the Corporate in the application and link the Customer IDs to the same. On successful creation of the Corporate, the administrator will create Corporate Users for the Corporate.

Topics:

1. File Upload
2. Trade Finance
3. Corporate administration
4. Customer Relationship Platform (CRP)

CORPORATE RELATIONSHIP PLATFORM (CRP)

Bank administrators are users who create master data in a CRP admin application. They can perform all setup activities related to Instrument Printing Module for other administrators and corporate users.

Topics:

1. Master Data maintenance: Common codes, State code maintenance, Data Center maintenance, Branch maintenance, Error code maintenance, Holiday maintenance, Currency parameter maintenance, Transaction rate code maintenance, Administrator user creation and maintenance activities
2. Corporate Registration and maintenance
3. Corporate Printing Preferences: Activities related to register/view/update
4. Allocate Inventory
5. Manage Cheque Numbers for MICR
6. Upload activities
7. Printing Jobs / Confirm Prints activities
8. Dispatch activities
9. Reports and Inquiry activities

TECHNICAL TRAINING

This course helps participants learn the technical architecture of Finacle e-Banking Solution. It also helps understand the process involved in setting up a new instance of Finacle e-Banking application including the database. Customization capabilities in Finacle e-Banking are also covered with demonstration of multiple customization use cases scenarios.

SYLLABUS /TOPICS COVERED:

1. **e-Banking Architecture**: This topic covers the architecture of the Finacle e-Banking Solution, which is called as FEBA. Different layers and frameworks involved in the architecture will be explained in detail.
2. **e-Banking Installation and Configuration**: Installation is the first major activity in a Finacle implementation. This topic covers creation of a database instance for Finacle e-Banking, deployment of Finacle e-Banking application and the configurations required to bring up the application URL. It also covers the integration of Finacle e-Banking application with Finacle Core Banking and Finacle CRM.
3. **e-Banking Customization**: Banks may need to change the behavior of the base product application. This topic discusses the activities involved in the customization of the Finacle e-Banking base product. The tools and process required for customizing the application will be discussed here.