

SYLLABUS FOR Finacle Core Environment Support Version 10.2.25 – Technical Certification

The Finacle Core Technical Certification Covers the following topics:

FINACLE CORE ARCHITECTURE

Finacle Banking Solution is one of the first OLTP applications that completely leverages the web technology-based IT paradigm. This topic covers the architecture of the Solution, its deployment scenarios and customization capabilities.

FININFRA

Finacle Infrastructure solution or FININFRA consolidates Finacle architectural frameworks as subcomponents into one single solution. It simplifies the installation and configuration of various infrastructure solutions and makes solution more efficient and optimized. Finacle Infrastructure addresses various diverse areas like Authentication, Licensing, Configuration Management, User and Role Administration, Integration, Workflow, Document Management, Reporting etc. This solution can be accessed by designated bank users from Finacle Web Desktop.

SINGLE SIGN ON

The Single Sign On (SSO) framework is used by applications in the Finacle Universal Banking Solution suite for authentication into the system. The SSO framework enables the application users to access multiple applications through a single login ID and password.

URM

User Role Management (URM) is designed to define and maintain roles, users and access controls pertaining to user and role for different components in Finacle UBS Suite. It facilitates Centralized Finacle User and Role definition for bank employees, with suitable user profile/credentials and role-based access in each Finacle product. It helps banks reduce administrative cost and improve productivity. It gives improved visibility on access patterns across various product lines.

FINACLE SERVICE AND CONFIGURATION EDITOR

The Finacle Configuration Service and Editor (FCSE) tool is designed to read Finacle configuration information from a centralized Configuration Service. The Configuration Service accesses a central repository to retrieve the Listener Monitor (LIMO)-specific configuration information. It is a centralized, secure, browser-based configuration editor designed to manage the configuration information in the repository.

INSTALLATION AND DIRECTORY STRUCTURE

Installation is the first major activity during Finacle implementation. This process is undertaken using an in-house Graphical User Interface (GUI)-based tool called Finacle Deployment Manager Plus (FDM+). It also covers various directories and their uses.

CONNECT 24

Connect 24 is a unified customer delivery channel which acts as a bridge between various Delivery Channel Controllers (DCC) and the Finacle Database.

FINACLE INTEGRATOR

Banking involves the usage of multiple applications, built over various technologies and platforms, delivered by multiple vendors. To be effective, these individual applications must interface with each other to transfer information from one application to another. This integration is done using an integration infrastructure called Finacle Integrator.

CRM

CRM refers to Customer Relationship Management. As the name suggests, CRM deployment is required for managing excellent relationship with the clients of the bank, which in turn helps the bank enhance its business. CRM supports value-based services by differentiating the customers based on customer segmentation, business support provided, potential available for business growth, social status and so on.

SIGNATURE VERIFICATION SYSTEM

The Signature Verification System (SVS Signature Verification System) module introduces you to operations related to the signature capture and management in the Finacle Core Banking Solution.

DB STRUCTURE

DB Structure covers the various schemas available in Finacle UBS database, along with important tables and columns

TROUBLESHOOTING

Troubleshooting describes all the necessary details for you to administer, collect, centralize, and segregate the logs. It also helps to analyze logs to understand the root cause and fix.

EOD PROCESS

End of Day (EOD) and Beginning of Day (BOD) are operations performed in the Finacle Core Banking solution to mark the logical end-of-day for branch-level operations and mark the beginning of the next day.