Pega Certified Business Architect (PCBA) Version 8.4

Exam Blueprint

The Pega Certified Business Architect (PCBA) Version 8 certification concentrates on the ability to participate in the design and construction of a Pega application by incorporating business objectives and requirements.

The PCBA Version 8.4 exam includes scenario questions, multiple choice questions, and drag/drop items. If multiple answers are required, the text states how many responses are needed.

EXAM CODE: PEGAPCBA84V1

RECOMMENDED PREREQUISITE: *Business Architect* mission

LANGUAGES: English

NUMBER OF QUESTIONS: 50 | 1 hour 30 minutes | **PASSING SCORE:** 70%

EXAM TOPICS:

Pega Express Methodology (6%)
- Describe information required to quickly build a Pega application (i.e., Three Pillars)
- Focus on realistic high-value scope captured as a Microjourney™

Case Management (60%)
- Design a case lifecycle: stages, case statuses, add instructions to assignments
- Add a service level: urgency, goals, deadlines
- Route assignments to users
- Design an approval process
- Configure and send email correspondence
- Identify duplicate cases, configure temporary cases
- Add optional actions to a workflow
- Automate workflow decisions with conditions on a decision step
- Skip a stage or process
- Create a child case
- Pause and resume case processing; wait steps

Data and Integration (12%)

- Describe a data object; group related data
- Calculate field values
- Describe the relationship between data types and data views
- Integrate with external applications
- Describe the data model, relationships between data types, cases, and systems of record
- Configure data validation using business logic

Security (4%)

- Manage user and role assignments

User Interface (8%)

- Identify and configure fields and views
- Style an application; use themes
- Customize portal content, dashboards

Application Development (4%)

- List common deliverables resulting from a design thinking workshop
- Distinguish user experience from the user interface
- Manage application development; user stories, feedback, bugs

Reporting (6%)

- Create business reports
- Differentiate between business data and process data in reports
- Organize report results, use of columns and filters